
The Grocer Chef



Grocery orders process is as follows:

- Customer emails their grocery list to us by email to thegrocerchef@gmail.com items can be by weight or per item
- We acknowledge receipt of the list and ask any questions we need further information on, we discuss a mutually agreeable collection day and time. Local delivery available within 5 miles, minimum spend applies
- We will contact you prior to that date with any product issues – unavailability/ alternative product options etc
- Before your collection/ delivery day we will also be in contact advising of the cost and providing you with our bank transfer details, if you'd like to pay that way - this provides the option to collect contactlessly or you are welcome to pay by card in the shop when you collect. Deliveries require bank transfer as payment method.

This enables us to provide a personal service and avoids unnecessary disappointment of missing items/replacement products on the day.